

PASSENGER RIGHTS AND RESPONSIBILITIES

For your own safety, and the safety of others,

- 1. Before arriving at the airport:**
 - a. Give your flight route, destination and schedule to a reliable family member or friend.**
 - b. Wear appropriate clothing and sturdy footwear. Dress as if you might have to walk home.**
- 2. Before the flight departs:**
 - a. Do not pressure the pilot to carry a payload beyond the weight limitations of the aircraft.**
 - b. Do not carry hazardous items in your luggage or on your person. If you do not know whether a particular item is safe, ask the pilot.**
 - c. Listen to and follow the pilot's pre-flight briefing and instructions. Ask questions if you do not understand.**
 - d. Read the passenger briefing card, if provided. If none is provided, be sure you know:**
 - i. how to fasten and unfasten your seat belt, and,**
 - ii. the location of, and how to open and close, the entry/exit doors near you.**
 - e. Know where the fire extinguishers, Emergency Locator Transmitter (ELT), first aid kits and other survival equipment are located and how to use them.**
- 3. During the flight:**
 - a. Keep your seatbelt and shoulder harness securely fastened at all times.**
 - b. Do not distract or disturb the pilot at critical times such as take-off, approach and landing. If you are wearing headphones connected to the pilot's intercom, do not talk when the pilot or someone else is talking on the radio.**
- 4. Any time:**
 - a. Follow the pilot's instructions, especially in the event of an emergency.**
 - b. Ask the pilot questions if you are uncomfortable about the weather, aircraft condition or loading, route of flight, or anything else that might affect the safety of the flight.**
 - c. Do not pressure the pilot to depart or continue a flight when they say the weather is too bad. There is no reason to fly worth risking your life or the lives of others.**
 - d. Do not approach any aircraft with the engine running unless you are escorted by the pilot or another responsible person, or have been instructed how to do so safely.**
 - e. Do not engage in horseplay aboard the aircraft, prior to boarding or after deplaning, or at any time near aircraft.**